2025 GEN RE EXECUTIVEFORUM

JW Marriott Marco Island Beach Resort Marco Island, FL January 13–15, 2025





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Market Update

Kara Raiguel
President and CEO



Market Dynamics – Property Insurance



- LA Wildfires what's next?
- Confidence in pricing for most parts of the country continues
- Excess & Surplus Property is on the way down
 - Large schedules been declining since April '24
 - Helen & Milton slowed decreases temporarily
 - Smaller TIV's still getting rate
 - Deductibles are holding
- Capacity coming from startups + all companies looking for growth. Supply flowing in, will continue downward, how fast is the question on everyone's mind

- Admitted improving
 - Midwest ACV, Loss Limits becoming norm
 - Strict guidelines on Age of Roof
 - Deductibles & Rates still increasing
 - Per location deductibles
 - Agency management strategies continue
 - Mixed group Some ready to grow, some still defending
- What is an adequate price for HO insurance? Helene inland impact can alter risk perception
- Availability vs affordability concerns
 - Senate hearing
 - WSJ: "Insurance and Taxes Now Cost More Than Mortgages for Many Homeowners"

Market Dynamics – The Florida Market



- Milton unhelpful size
- 7 Landfalls in FL in the last 5 years. Not in pricing data.
- Retention losses for Helene/Milton
- Stable for consumers but nothing easing on deductibles or prices in the near future
- When does capacity flowing in have an impact in marketplace?

- New reforms working
 - Litigation rates down
 - Model laws for other states to follow LA, GA
- New roofs performing well; have and have nots
- New Reciprocals navigating early retention hits. Unable to build surplus cushion in '24 as fast
- FL specialists that survived are thriving

Market Dynamics – Casualty Insurance



- '21-'23 bubbling and creep continues on AYs '15-'19
- Divergent views on lengthening of development pattern
- Still not getting paid for unknowns/unpriced
 - PFAS, sex molestation, phthalates
- Economic inflation more predictable but total insurance trends are still elevated
 - RICO lawsuits
 - Claim strategies being challenged
- Limits holding firm no expansion
 - New entrants coming in, offering similar limits

- Rate momentum kicked up 2H24;
 - 1H25 not clear single or double digit
 - Below, at or above trend? diverse views
- Diverse market dynamics
 - Small E&S still performing well
 - Large fortune 5000 still underperforming
 - Middle market commercial underperforming but improving
- MGA programs continue to proliferate
 - No fall out from Vestoo
 - Front carriers attracting strong reinsurance support
 - As programs mature how challenging in '25 & '26

Market Dynamics – Casualty Insurance Continued



- Workers' Comp
 - You get another year
 - Wage inflation keeping up with medical trend
 - Frequency continues to decline
 - Reserve take downs in WC masking PYD in GL/Auto
- Auto still sucks for almost a decade
 - No change in performance and everybody knows it sucks

- D&O has started to find bottom
 - Supply still greater than demand
- Cyber
 - Feels disappointingly optimistic on price
 - Limits up
 - Supply outpacing demand, continues to soften
 - Very short cycle steep return to soft market
 - CrowdStrike gives confidence appropriate?
 - Tail risk of ruin exists in spite of reasonable results

Market Dynamics – Reinsurance



- Market remains efficient on most lines
 - Reinsurers profitable in '24 despite Hurricane activity
- Large Europeans culled books in '23, "24 so not much capacity shift at '25 renewal
- Bermudian and younger reinsurers have more appetite (no legacy pain)
- Capacity is available at price points Healthy supply / demand (less crankiness this year, deals getting done)
- Some deals realistic but not all at appropriate margins. Others easy to say no.

- Cat XOL/Property QS
 - Capacity flowing in, demand is not up the same, prices tilting down further on clean programs/layers
 - Holding firm on retentions; not dropping
 - Aggregates with higher attachment points more common
 - Most programs down 5-15%
 - SCS exposed working layers up, higher layers down
 - Some small companies at top of their towers
 - Model miss both ways (SCS vs. hurricane)
- Casualty & Professional cedes moving down slightly again (again again)
- Leverage trend 15-20% trends on XOL exceeding underlying rate impact (Comp masks GL trends)
- Casualty XOL rates up More conviction than last year

What I Worry About



- Weather
 - What is frequency for Cat 3+ to hit US coast?
 - Wildfire aggregation and pricing
- '21-'23 Casualty loss picks; Underestimating casualty trends how much are they off?
- What does commoditization of our industry mean for business practices/partnerships?
- What does Private Equity owning so many pieces of the food chain mean to the industry?
- Over confidence creating a downward spiral of property prices
- Affordability vs. availability coming to a head

- Perception of almost all insurance companies is bad
 - 60 minutes Heritage
 - LA Fires Cancellation of coverage
 - Commissioners under pressure
 - Uninsured/uncovered homeowners in coastal and wildfire prone areas
 - Healthcare spillover
- Global instability Cyber, terror, war, American politics; general unrest and riots
- Al How to integrate into business practices appropriately







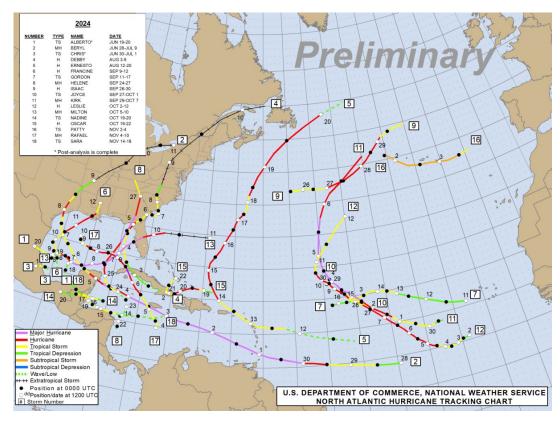
Property Update

Erin Kang and Kara Raiguel

2024 Atlantic Hurricane Season



- Busy season in the Atlantic due to a weak La Niña and warm sea-surface temperatures
- 18 Named Storms, 11 Hurricanes, 5 Major Hurricanes, and 5 Hurricanes making landfall in the U.S.
- 2024 Hurricanes Record setters
 - Beryl earliest forming Cat 5 hurricane in the Atlantic
 - A couple of months of nothing, then 4 systems in September and 3 in October
 - Helene: Cat 4 at landfall
 Significant wind + storm surge + rainfall + size
 Stretched more than 500 miles inland from landfall
 Deadliest since Katrina
 - Milton: Cat 3 with record-breaking intensification and tornadic activities

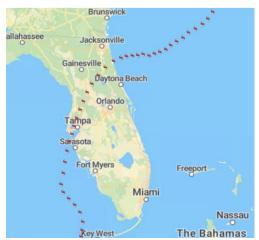


Source: NOAA

Estimated Tracks



Verisk's Milton Estimated Pre-Landfall Tracks (Maps) - Estimated Gross Industry Loss



Track 63230 | \$29B



Track 137011 | \$39B



Track 171233 | \$41B



Track 198470 | \$36B



Track 219804 | \$48B

Alternative Track



An Alternative Post-Landfall Estimated Track for Milton



Track 241493 \$11B

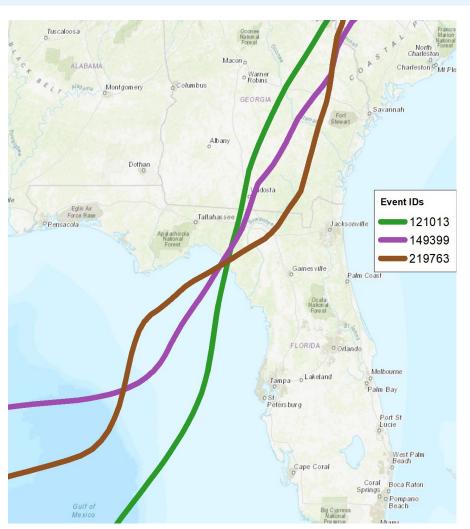
Latest PCS Estimate \$14.7B

Non-modeled = hurricane induced tornadic activities.

Estimated Tracks



Verisk's Helene Estimated Pre-Landfall Tracks (Maps) - Estimated Gross Industry Loss



Track 121013 Track 149399 Track 219763

Latest PCS estimate





Non-modeled = soil erosion from Predecessor Rain Event pre-landfall causing uprooted trees damaging properties



\$1.5B

\$3.1B

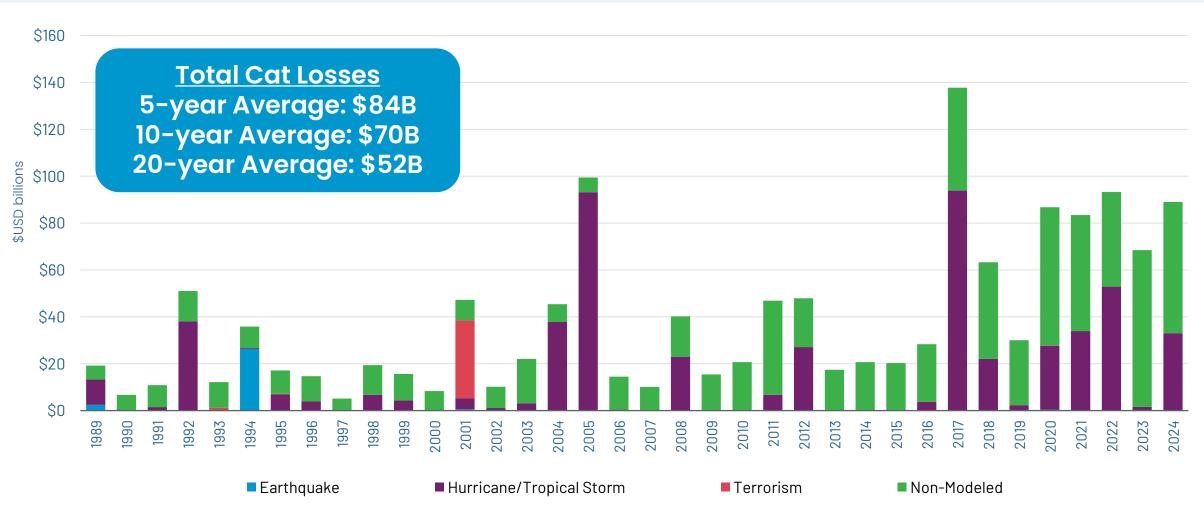
\$898M

\$12.8B

U.S. Catastrophe Trended Insured Loss Estimates





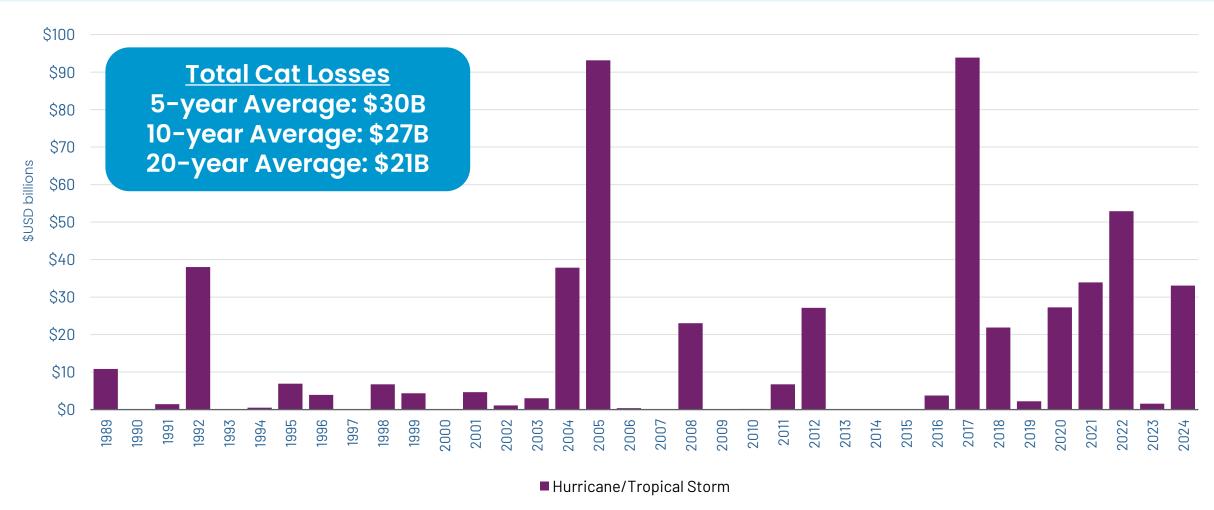


Non-Modeled includes riot, utility service disruption, volcanic eruption, water damage (flood), wildland fire, wind and thunderstorm, winter storm and workers' compensation. Source: PCS, Data Trended using US Bureau of Labor Statistics All Urban Consumers Consumer Price Index (CPI) average per year, Gen Re Analytics

U.S. Hurricane & Tropical Storm Trended Insured Loss Estimates



1989-2024

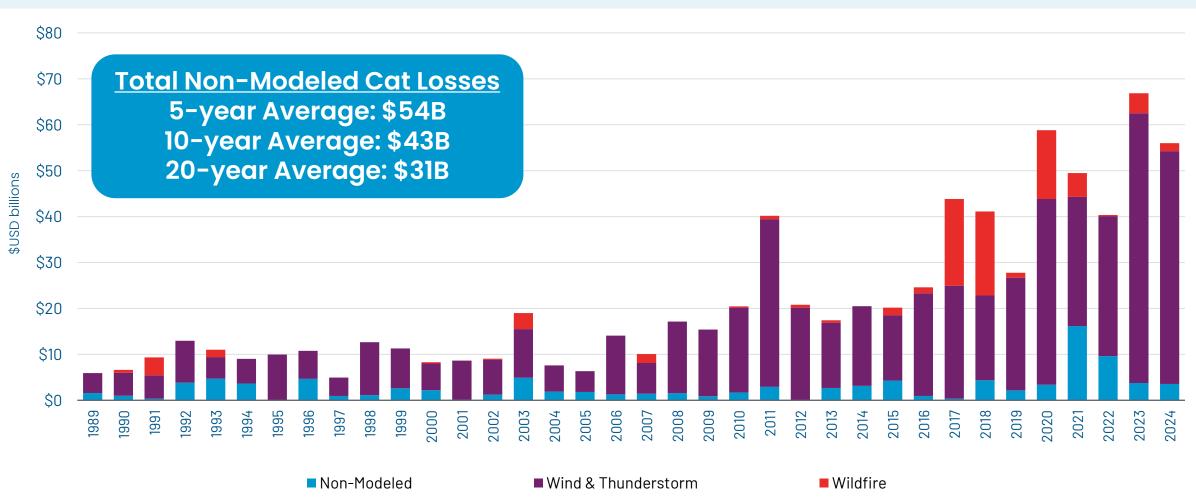


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U.S. Non-Modeled Trended Catastrophe Loss Estimates







Non-Modeled losses include riot, utility service disruption, volcanic eruption, water damage (flood), winter storm and workers' compensation.

Source: PCS, Data Trended using US Bureau of Labor Statistics All Urban Consumers Consumer Price Index (CPI) average per year, Gen Re Analytics







Commercial Umbrella Update

Brett Shereck and Erin Kang

Commercial Umbrella & Credibility



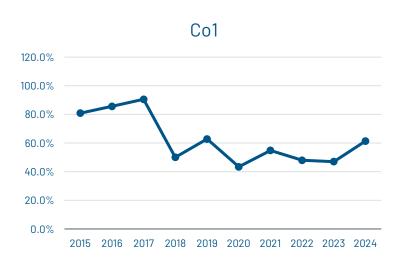
- Credibility comes into your decision making all the time
 - How fast do we react to the information we are seeing in our portfolio?
 - How fast do we react to the information I am seeing in the industry?
 - Are recent years more relevant than more mature older years?

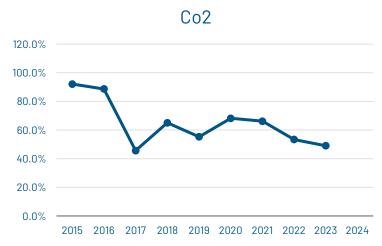
- Commercial Umbrella is a difficult line to project the loss ratio
 - Volatile line
 - Many companies have small portfolios
 - Included in Other Liability Occurrence in Annual Statement
 - No good industry number to use

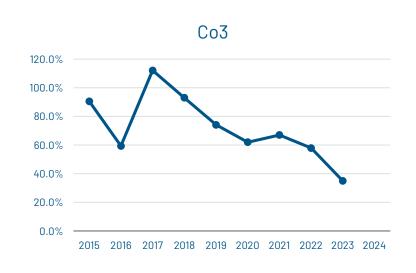
Commercial Umbrella Ultimate Loss Ratios



National Companies





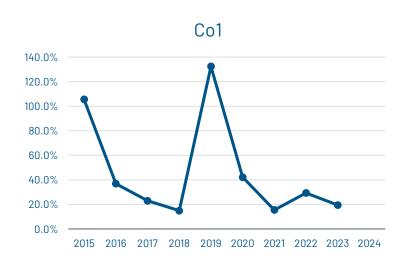


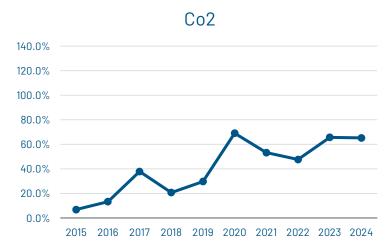
- National companies tend to have larger portfolios
- Results are generally more stable
 - Co1 and Co2 are good examples, Co3 portfolio is changing
- Results tend to be similar for different companies
- Easier to project loss ratios based on company experience, experience is credible

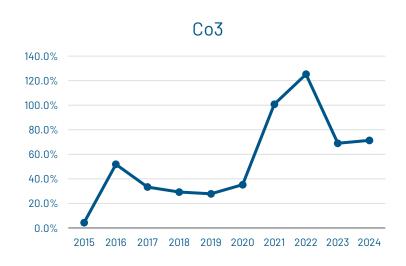
Commercial Umbrella Ultimate Loss Ratios



Mutual Companies





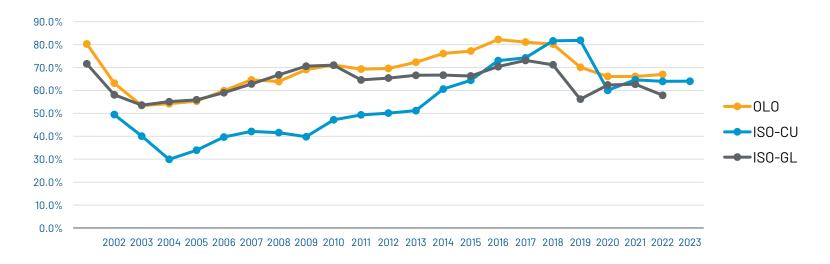


- These portfolios are much smaller than National companies
- Results are extremely volatile and not that similar to each other
- How would you select the projected loss ratio?
- What is a reasonable complement of credibility?
- What is happening in the broader commercial umbrella market?

Commercial Umbrella Ultimate AY Loss Ratios



Industry Results - ISO data from Size of Loss Matrix

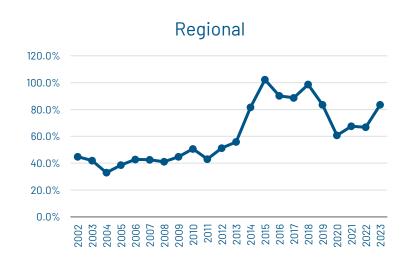


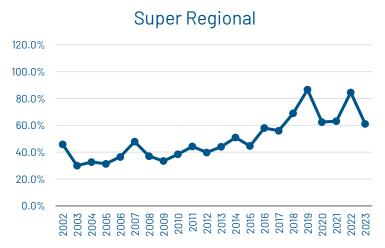
- Other Liability Occurrence (OLO) does not look similar to commercial umbrella
- OLO is similar to general liability
- OLO is a poor complement of credibility for commercial umbrella

Commercial Umbrella Ultimate Loss Ratios



Industry Results by Type of Company - Data from ISO Size of Loss Matrix





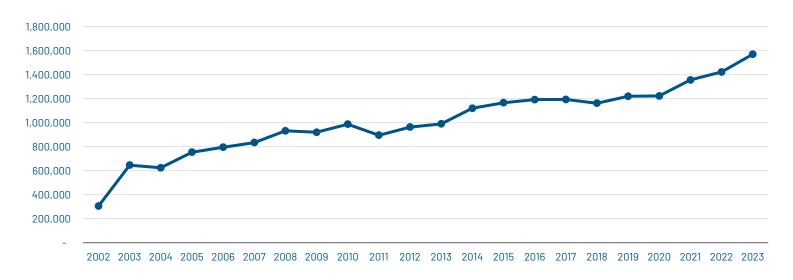


- Commercial umbrella loss ratios are very different by type of company
- National commercial umbrella appears to be improving
 - Does not include all business (E&S, high excess, etc.)
 - Large rate increases in recent years
 - Likely dominated by middle market business
- Regional and Super Regional loss ratios are getting worse

Commercial Umbrella Severity



Industry Results - Data from Size of Loss Matrix

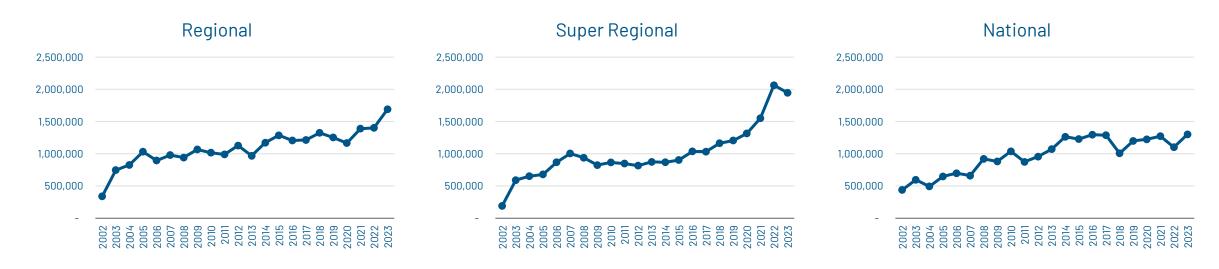


- Severity is increasing much faster in recent years
- Commercial umbrella trend could be understated
 - Losses are more likely to be at limits
 - More smaller claims because claims that were below umbrella attachment trend into the umbrella layer

Commercial Umbrella Severity



Industry Results by Type of Company - Data from ISO Size of Loss Matrix

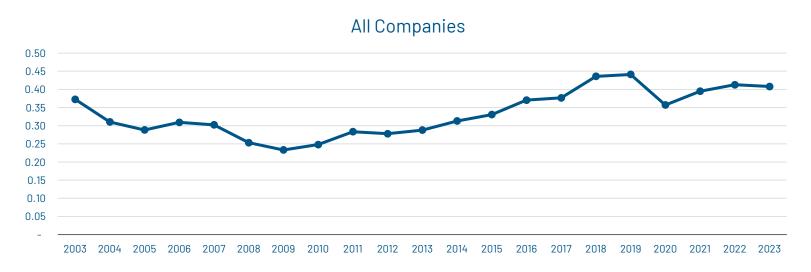


- Individual Regional and Super Regional companies likely do not have enough claims to calculate trends based on their own data
- Regional and Super Regional companies have large increases in trends in recent years
- It is important to consider these industry trends when projecting loss ratios, even if you don't have enough data to see the trend

Commercial Umbrella Frequency



Industry Results - Data from Size of Loss Matrix

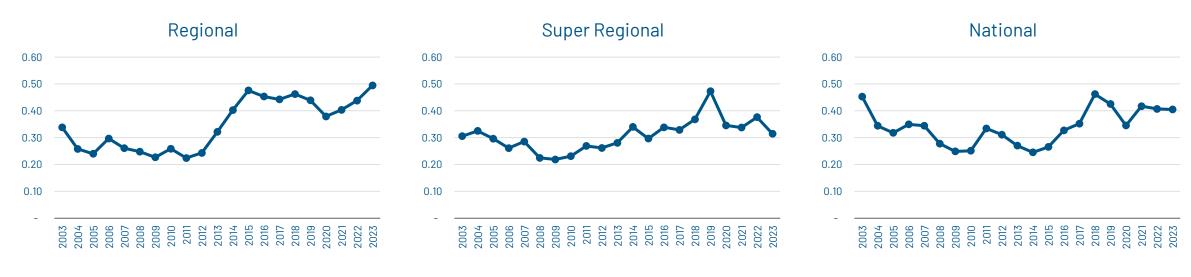


- Frequency shows a steady increase other than 2020 (Covid)
- The frequency increase is likely a combination of severity trend and increased litigation

Commercial Umbrella Frequency



Industry Results by Type of Company - Data from ISO Size of Loss Matrix



- Individual Regional and Super Regional companies likely do not have enough claims to calculate trends based on their own data
- Frequency for Regional companies has been increasing dramatically since 2011

How Can Gen Re Help



- Regional and Super Regional could be trying to make decisions with limited information
- We can share our observations based on a broader set of data points
 - "My umbrella book is fine"
 - "I'm getting a rate increase in primary and it's flowing in my umbrella"
 - "I'm tracking rate changes for primary but not for umbrella"
 - "The industry data is not appropriate for my book"
 - "Limit reduction will hurt the growth"
- No one perfect answer, lots of things to consider in decision-making
 - Agency management
 - Territory, product, or segment strategies
 - Profitability vs growth goal
 - Limits management







Thank you!



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